

M.A.I.O.R. S.r.l. (hereinafter **MAIOR**) recognizes the strategic value of the information on which its business is based. Information is a vital and irreplaceable asset for the organization, without which it would not be able to operate effectively.

MAIOR is committed to achieving the following core **Information Security objectives**, which focus on the protection of:

- **Confidentiality:** Ensuring that information is protected from unauthorized access and is used only by individuals with appropriate authorization.
- **Integrity:** Ensuring that information remains accurate, complete, and unaltered from its original state, unless legitimately modified by authorized personnel, preserving both the accuracy of data and the integrity of processing methods.
- **Availability:** Ensuring that information is accessible to authorized users when needed, in support of service continuity and compliance with data retention regulations.

MAIOR manages a broad spectrum of sensitive and valuable information, including (but not limited to) employee and collaborator data, strategic business information, and customer data processed either on-premises or via cloud infrastructure. The Company is committed to protecting these information assets—both its own and those entrusted to it by Customers—against all threats, whether internal or external, intentional or accidental.

MAIOR also fully acknowledges the critical importance of compliance with all relevant **national laws and international standards** on information security, as required by **ISO/IEC 27001**.

This **Information Security Policy** reflects MAIOR Management's formal commitment to the key priorities of information protection and outlines the following guiding principles:

- **Ensuring business continuity** by safeguarding the security of both internal and customer data.
- Designing and developing **products and services** that inherently protect the information they process, aiming to continuously increase customer satisfaction and trust in MAIOR's ability to handle data securely.
- **Embedding security** throughout all stages of product development—starting from initial design—according to the principles of **Security by Design** and **Security by Default**.
- Recognizing the fast-paced evolution of both technology and cybersecurity as a call to **invest in staff knowledge and competencies** through ongoing training and education.

M.A.I.O.R. SRL

Società Unipersonale
Partita IVA IT01319860464
CCIAA Lucca N.133179
CS € 27.000,00 iv
www.maior.it
maior@maior.it



Headquarters
Via San Donato, 512
55100 **Lucca, Italy**
Tel. +39 0583 419441
Fax +39 0583 318576

Via Atto Vannucci, 7
50134 **Florence, Italy**

- Enforcing the **“need-to-know” principle** in granting access to information, aligning permissions strictly with business roles and requirements.
- Promoting an **organization-wide culture of information security** that includes all personnel and external stakeholders.
- **Monitoring security risks** on a continuous basis, promptly detecting and managing incidents, and analyzing them to implement corrective measures and improve the organization's overall response capacity.
- Committing to the **constant enhancement of technological infrastructure**, with particular focus on system resilience.

These principles guide MAIOR’s operational strategies, corporate conduct, and relationships with customers, suppliers, and stakeholders.

In alignment with the requirements of the **ISO/IEC 27001** standard, MAIOR has established an **Information Security Management System (ISMS)**, through which it implements technical and organizational measures to protect the confidentiality, integrity, and availability of information.

More broadly, MAIOR leverages an **Integrated Management System** as a strategic tool to drive continuous improvement of its products and services. This system adopts a **risk-based approach** to proactively manage uncertainty and anticipate changes in the business environment. As such, **all levels of the organization are expected to actively support the Risk Treatment Plans** and pursue the annual improvement objectives defined by Management.

MAIOR ensures the **documentation, implementation, maintenance, and effective communication** of its **INTEGRATED MANAGEMENT SYSTEM** and the results achieved, across all levels of the organization.

CEO


Lucca, April 30, 2024

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